



**Support Services
of America, Inc.**

12440 Firestone Blvd., Suite #312 • Norwalk, Ca 90650
Office: (562) 868-3550 • Toll Free: (888) 564-0005 • Fax: (562) 868-7811
www.supportservicesamerica.com

July 31, 2007

Mr. Tony Mayo
MayoGenuine
10915 Thanlet Lane
Reston, VA 20190-3922

Dear Tony,

I am happy to write this letter for you to use as you see fit with potential clients.

We first met and began working together in the early Spring of 2006 while I was serving as the Vice President of Operations for USSI. USSI is a 75 year old commercial cleaning business with over 2,500 employees. I was with USSI only a few months when Tony was brought in by the President at my request to facilitate much needed change.

Tony conducted confidential, one-to-one interviews with the owner and over a dozen key employees. He then designed and delivered a series of intensive offsite sessions, facilitated weekly conference calls of the leadership team, as well as coaching the President and several other executives. The result was a dramatic increase in productive communication, team work, and cooperative action.

Additionally, Tony has been a personal coach advising and counseling me on various matters to enhance my skill set and improve my capabilities in driving change.

I have been involved in various other corporate interventions of varying success. Tony made more progress with USSI in a few weeks than I have experienced before or since.

Any potential client that wishes more details, should feel free to contact me.

Best Regards,

Chuck Wiese
Vice President of Operations, Eastern Region
Support Services of America
703-743-9631
Chuck_Wiese@msn.com